



# Overview of NESAs RJCP Building Capacity Services

**Presented by:**

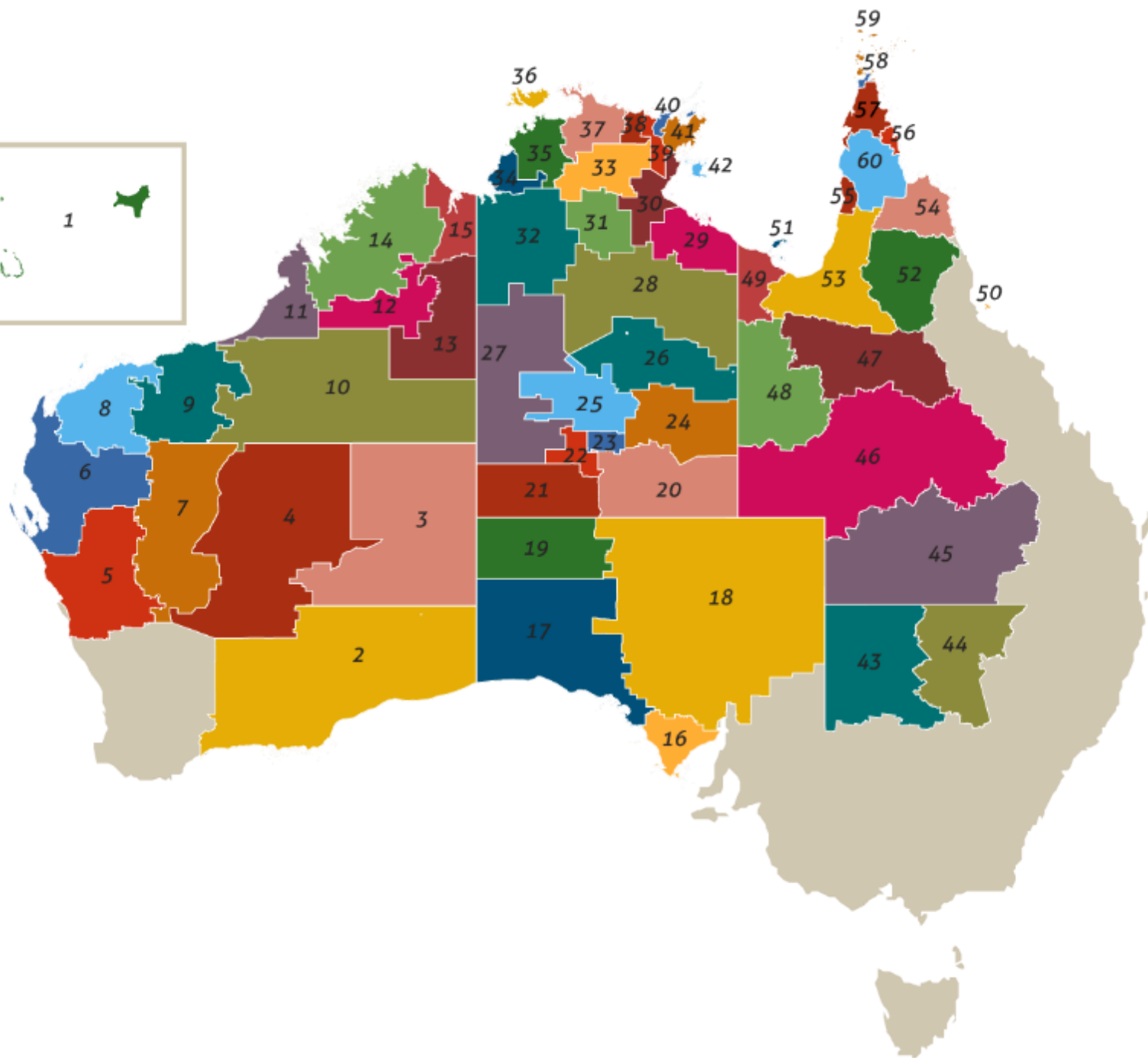
**Matthew Clarke, National RJCP Project  
Manager**

**National Employment Services  
Association**



# RJCP Background

- In 2011, the Australian Government undertook wide consultations to review the way that Employment and Participations Services were being delivered in Remote Australia.
- On 26 April 2012, in response to feedback from people and communities, it announced a new Remote Jobs and Communities Program (RJCP) that would see 4 individual contracts – Indigenous Employment Program (IEP), Job Services Australia (JSA), Disability Employment Services (DEC) and Community Development Employment Projects (CDEP) transitioned into one contract – RJCP
- RJCP would form part of the Australian Government commitment to the “Closing the Gap Strategy” agreed to in 2008, and is consistent with the Indigenous Economic Development Strategy 2011-18.



# Introduction of RJCP

- RJCP is delivered across 60 Remote Regions servicing approximately 32,000 job seekers

State	Regions	Approximate Job Seekers
<b>Northern Territory</b>	23	12,704
<b>Queensland</b>	16	6,833
<b>Western Australia</b>	15	8807
<b>South Australia</b>	4	2418
<b>New South Wales</b>	2	1019

# Introduction of RJCP

- Changes to regions – increase from 59 to 60
- 1<sup>st</sup> Provider was announced at the end of April and remaining Providers announced throughout May & June
- A high number of subcontract, consortiums, joint ventures new business entities were arranged between national Employment Services Providers, Community and Indigenous Organisations
- A number of short term funding arrangements were negotiated between DEEWR (PMC) and applicants to ensure they could position a provider in each region
- A RJCP building capacity program concept was introduced to support new providers

# Introduction of NESAs into RJCP

- RJCP Overarching Capability Resource – April 2014
- RJCP Capacity Strengthening Services – May 2014
- RJCP Building Capacity Program - June 2015





# NESA RJCP Building Capacity Program

- NESA is currently delivering the Building Capacity Program which includes:
  - Developed a national supply chain of industry experts to work alongside providers addressing capacity issues
  - Developed a National Project Team to co-ordinate all building capacity support and intervention
  - Participate in the National RJCP Advisory Panel that monitors the delivery of NESA Building Capacity Program
  - Consistently working with state PMC to evaluate both the operational and organisational needs of RJCP Providers

# NESA – Building Capacity Program

## Common Themes:

- Budget versus Actual - Original Financial Modelling
- Service Delivery Model – transition to a case management model
- Sub-Contract Arrangements – stability & understanding of these relationships
- Activity Management – costing & setting up relationships
- Participation Account – understanding the logistics behind this
- Learning & Development – building internal capacity
- Case Management – understanding job seeker requirements and integrated servicing



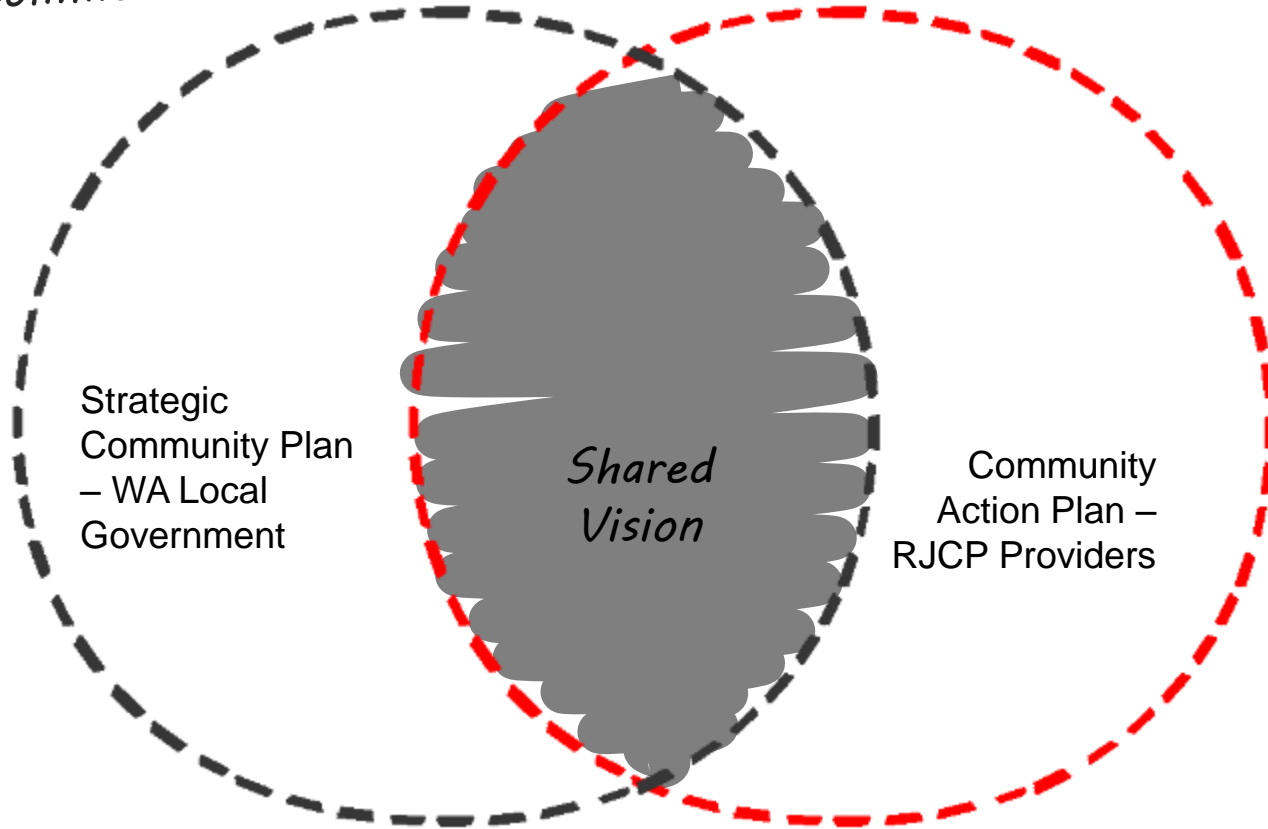
# Forward Planning - What is the relationship between local government and RJCP?

## Remote Jobs and Communities Program

- Community Action Plans
- Workforce Development Strategies
- Stakeholder Management
- Activity Management

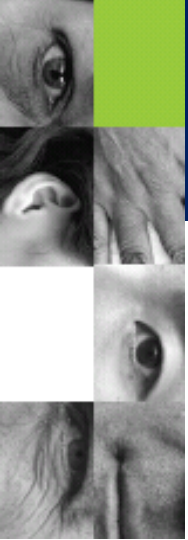
# Forward Planning - What is the relationship between local government and RJCP?

*Common Goal - Community Action Plan*



# Forward Planning - What is the relationship between local government and RJCP?

- Local Government as an employer
- RJCP Workforce Development Strategy
  - identifies existing and emerging job or work experience opportunities within and beyond the region.
  - RJCP providers able to work together across regions to meet the needs of employers.
- Councils are a key employer in all RJCP regions






# Forward Planning - What is the relationship between local government and RJCP?

## Stakeholder Management

RJCP providers must work cooperatively with the Commonwealth, State and local government; private and community services; and stakeholders who provide other programs in the region




The CAP provides a key vehicle for on-going stakeholder engagement. Not only does the CAP provide a focal point for activity delivery, it will also identify key partnerships required for successful delivery of RJCP in each community



# Forward Planning - What is the relationship between local government and RJCP?

## Activity Management

- Activities are delivered through utilisation of the Participation Account
  - Councils are well placed to host activities identified as priorities in the CAP
  - Councils can also support identification and coordination of activities
- 

# NESA RJCP Building Capacity Program

