

A NEW AGENDA

THE CHANGING FACE OF LOCAL GOVERNMENT

4 - 6 MAY, 2016 | Gold Coast Convention Centre, Qld



LG Professionals, Australia

National Congress & Business Expo

REGISTRATION BROCHURE



The 2016 LG Professionals Australia Congress & Business Expo will explore the concepts and key trends around the changing face of local government and reform, over two innovative and engaging days from 4-6 May, 2016.

Congress will provide practical tools and resources to help you manage change at the coal face of your organisation.

Register now, and create a culture of change in your organisation, and a commitment to empowering employees with the techniques that lead to the creation of a new organisational capability. Early bird closes 11 April 2016.

WHY SHOULD YOU ATTEND?

The only thing constant is change. Local government is a changing and evolving sector with challenges such as reforms, rate capping, ageing infrastructure, new codes of conduct for elected officials, workforce demands and skill shortages.

WHO SHOULD ATTEND?

Anyone who manages relationships or advocates for change at organisational or community level; you could be a CEO / GM / Team Leader or Manager, Project Manager or Councillor.

Be **inspired** by new approaches and compelling case studies to enact change, personally and professionally.

Be **empowered** to face this change with a fresh, new perspective and practical tools and techniques.



Thank you to our 2016 Principal Partner Jardine Lloyd Thompson (JLT).
Be sure to visit them in the Business Expo.



THE LOCATION

The Gold Coast



Gold Coast is a buzzing city, home to Surfer's Paradise. Discover award-winning restaurants, bars, festivals, endless golden beaches and more.

KEYNOTE PRESENTERS

Our key note speakers will share their personal and professional recollections and advice for delegates on adapting to, and succeeding, in a changing world.

Be empowered to face change with a fresh, new perspective and practical tools and techniques.



Dr Peter Ellyard



Dr Keith Suter



Rabia Siddique

Dr Peter Ellyard

Reflecting on the overall theme and challenges explored at Congress, Peter's presentation will focus on The Future of Local Government – fast forward 2030 – what can Local Government expect? Dr Peter Ellyard is Australia's most prominent futurist. He is also a strategist, speaker and author. Peter is particularly known for his highly original, challenging and inspirational ideas on shaping the future, and for his motivational addresses on future-making. Peter is a graduate of Sydney University and of Cornell University (Ph.D). He is currently Chairman of the Preferred Futures Institute, which he founded in 1991, where he assists individuals, families, organisations, communities and nations to chart and implement visions and strategies to ensure success in an emerging, twenty-first century integrated, interdependent, global society.

Dr Keith Suter

Dr Suter is a global futurist, thought leader, author and media personality recognised for his expertise on social policy and foreign affairs. Dr Suter has held a number of Chairperson positions including on the International Humanitarian Law Committee of Australian Red Cross and the International Commission of Jurists. He was also Managing Director of the Global Directions think tank. Dr Suter will present on strategic thinking and leadership for the future of local government, and why this is necessary in times of change?

Rabia Siddique

Rabia shares her stories of courage and determination from her changing and diverse career as a criminal and human rights lawyer, a retired British Army officer, a former terrorism and war crimes prosecutor, a professional speaker, trainer, MC, facilitator and published author. Rabia touches the hearts of all who hear her speak and leaves a lasting impression - inspiring her audience to want to be the best version of themselves. Rabia's experiences as a former terrorist and war crimes prosecutor, international humanitarian, retired British Army officer, hostage survivor and mother of triplets have given her valuable insights on how to make the most of our lives and our businesses. Her commitment to equality, justice and authentic leadership defines her and sets her apart as a sincere, charismatic and remarkable individual.

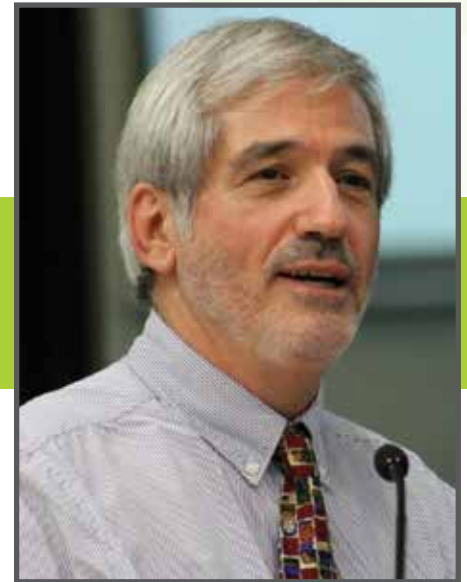
KEYNOTE PRESENTERS



Professor Mark Evans



Dan Gregory



Professor Graham Sansom

Dan Gregory

Dan will share insight into developing an agile, adaptive and innovative cultures within large organisations so that they can lead revolutionary change, not just “manage” it. Dan is a captivating speaker whose business acumen is matched by a rapier wit and rare human insight gained during a three year sabbatical working on the UK and US stand-up comedy circuits. A regular on ABC TV’s The Gruen Transfer and morning news programs, Dan is the founder and CEO of The Impossible Institute™, a Research and Training organisation that advises management on what truly drives their customers and employees. Dan helps business create engagement at every level and customer touchpoints, identifies the things that pull our strings, builds team and departmental collaboration into a productive KPI not some touchy feely “nice to have” and helps organisations innovate and lead with intention and meaning.

Professors Mark Evans and Graham Sansom

Navigating change and managing the challenges of reform

Mark Evans is the Director of the Institute for Governance and Policy Analysis and Professor of Governance at the University of Canberra. He was previously Director of York MPA and professional training programs at the University of York, UK. Between 1998 and 2009, he played a central strategic role in the development of the department’s graduate school and the creation of three successful interdisciplinary research centres: York MPA and professional training programs.

Graham Sansom is an Adjunct Professor at the University of Technology, Sydney. Until recently he was Director of the UTS Centre for Local Government and also the Australian Centre of Excellence for Local Government. From 1994-98 he was CEO of the Australian Local Government Association. Graham has many years’ experience in local and state government, having held senior positions with local Councils, a regional organisation of Councils, and state agencies in NSW and WA. As a Canberra-based consultant from 1989 to 1994, he worked with local government in all states.

KEY SESSIONS AND THEMES



What are Local Government's main challenges for change? Amalgamation/ reform Rate capping Unfunded mandates Change and the digital economy – challenges for Councils and how to embrace new technologies to drive engagement.



Theory of Change and relevance for the public sector. How humans deal with change personally and professionally. This session is designed to deliver a solid understanding of Change Management.



How different countries have addressed the changes facing their local government.

International panel circuit - UK, Canada, Australia, New Zealand

- The relationship of local governments with senior levels of government in their respective country and the main services that their local governments deliver.
- How local governments are funded (revenue sources) in comparison to senior levels of government.
- The top three key pressures that local governments have been experiencing over the last five years and why.
- The key pressures that local governments are likely to experience in the next five to ten years and what they have done (and will do) to address these demands.

Representatives from each country will also share their advice on lessons learned, some of their success stories and some recommendations for improvements.



DID YOU KNOW?

The 2016 LG Professionals Australia National Council Membership allows up to five staff to attend Congress at a heavily discounted rate? Reward your hard working team with the ultimate professional development experience available in Australian local government.

www.lgprofessionalsaustralia.org.au/become-a-member.html

CONGRESSPLUS

More than 10 million visitors flock to the Gold Coast each year to visit the iconic Surfers Paradise beach, the tranquil and lush green Hinterland, theme parks, and great restaurants and shopping.



PARTNERS' TOURS

Thursday 5 May 2016

Retrace the steps of Bernard O'Reilly, one of Australia's most incredible heroes. Go on safari in the Mt Tamborine Rainforest. Head underground and visit the Glow Worms. Bring your camera and capture the best moments with an on-board professional photographer.

\$135 per person
(includes all meals).

Friday 6 May 2016

Scenic Hot Air Ballooning over the Gold Coast. Full buffet champagne breakfast at the award winning Chelos Restaurant at the Mercure Gold Coast Resort.

\$220 per person Coach pick up from hotel at 4:40am, return approximately 9:30am to hotel.

Friday 6 May 2016

Two hour cruise around the Gold Coast's iconic Broadwater. Sweet Sensation Masterclass at Palazzo Versace, followed by High Tea. Seafood lunch on board the cruise.

\$140 per person Pick up at 11:30am and return approximately 4:15pm to hotels.

STUDY TOUR

Join the private, guided tour of the brand new, multi-million dollar Gold Coast Health and Knowledge Precinct, and the 2018 Commonwealth Games™ athletes village and sports venues. \$110 per person, 9am to 4:30pm Coach departs from Convention Centre at 9am and returns guests at 4.30pm.



CONGRESSPLUS

Social Evening | Dreamworld

Thursday 5 May 2016

Master your Kung Fu moves, race the all-new Skadoosh Bumper Cars, meet Kung Fu Panda PO, and conquer one of Dreamworld's Big 9 Thrill Rides, Pandamonium, the ride that's so awesome, it operates on two modes...the 'not-so-crazy' and the 'seriously crazy' .

\$160 per person

Coach pick up from Gold Coast Convention Centre at 6:30pm, return to hotels after 10pm.

— The 2016 Gala Dinner will be held at the Gold Coast Convention Centre —



Register for Congress

Register online or download a registration form at
www.lgprofessionalsaustralia.org.au

Enquiries: Kirsty Frew
07 5562 0164 | registration@destinationconference.com.au

PROGRAMME OUTLINE

DAY ONE: WEDNESDAY 4 MAY

9:00am – 4:30pm	Study Tour Gold Coast highlight and Commonwealth Games study tour
2.00pm	Registrations open Registration Desk
5.00pm	AGM
6.00pm	Welcome Reception For registered Congressplus delegates

DAY TWO: THURSDAY 5 MAY

7.00am	Breakfast Women in Local Government Networking Breakfast (Sponsored by JLT)
9.00am	Opening Presentation Welcome to the country and Official opening
9.30am	Keynote Presentation: Rabia Siddique Rabia shares her stories of courage and determination from her changing and diverse career as a criminal and human rights lawyer, a retired British Army officer, a former terrorism and war crimes prosecutor, a professional speaker, trainer, MC, facilitator and published author.
10.30am	Morning Tea
11.00am	Debate - <i>What are the main challenges for change?</i> in local government? Topics include: <ul style="list-style-type: none"> • Amalgamation/reform • Rate capping • Unfunded mandates Panel Members <ul style="list-style-type: none"> • Dr. Shayne Silcox – National President, LG Professionals Australia • Gary Okley, Director - Public Sector, JLT • Mayor Troy Pickard – President, Australian Local Government Association • Professor Mark Evans – University of Canberra • Dr. Kathy Alexander, Former CEO, City of Melbourne • Justin Mohamed, Reconciliation Australia
12.00pm	Lunch Exhibition hall
1.00pm	Breakout Session 1 <i>Tools for Change, using methods and frameworks successfully</i> Featuring Hunters Hill Council GM Barry Smith on the LG Professionals NSW Change Management Toolkit for Local Government. Kirsty Elderton, FutureGov, digital tools, engagement methods and case studies Lean Model, Dr Kathy Alexander, former City of Melbourne CEO Ryan James, .id the Population Experts, using data as a myth-busting tool to enact change.

PROGRAMME OUTLINE

1:00pm

Breakout Session 2

International Breakout session – How different countries have addressed the changes facing local government.

Presenters: Averil Price (UK), Don MacLellan (Canada), Barbara McKerrow (NZ), Lee Feldman (USA), Steve Gawler (ICLEI Oceania), Tomas do Rosario Cabral (Timor-Leste), Mxolisi Nkosi (South Africa) Topics:

- The relationship between local governments and other levels of government in their country and the services they deliver.
- Funding sources in comparison to other levels of government.
- The top pressures local governments have faced over the last few years.
- The pressures local governments are likely to experience in the future and are preparing for them.

1.00pm

Breakout Session 3

Mayors and CEOs - how to navigate the political landscapes for practitioners

Getting the balance right, how to negotiate the political landscape and what the purpose and skill sets of each role are. Presentations by:

Mayor of Wannaroo Tracey Robert and John Martin, Emeritus Professor La Trobe University

3.30pm

Keynote Presentation

International Q & A panel, Global Trends and Change (International)

Panel Chair: Dennis Hovenden.

CAMA President – Don MacLellan (Canada)

SOLGM President - Barbara McKerrow – (NZ)

LG Professionals Australia President - Dr Shayne Silcox (Australia)

Director of Community Services, Chelmsford City Council, Averil Price (representing SOLACE UK)

The panel will address the following questions:

- Lessons learned that could be shared with other countries;
- Advice that other countries should consider;
- What is going on with local governments in your country?; and.
- What could be improved?

SOCIAL PROGRAM

8 am – 5pm

Partners tour

Mt Tamborine Rainforest and Glow worms tour

6.30pm

Social Evening

For registered Congressplus delegates - Dreamworld

Bus departs at 6:30pm.

PROGRAMME OUTLINE

DAY THREE: FRIDAY 6 MAY

7.00am	<p>Breakfast ICMA / International breakfast MC Dennis Hovenden, International Representative - ICMA For registered Congress<i>plus</i> delegates</p>
9.00am	<p>Keynote Presentation: Dan Gregory A how-to on developing agile, adaptive and innovative cultures within large organisations so that they can lead revolutionary change, not just “manage” it.</p>
10.00am	<p>Keynote Presentation: Dr Keith Suter Dr Suter will present on strategic thinking and leadership for the future of local government, why is this necessary in times of change?</p>
11.00am	<p>Morning tea Exhibition hall (opportunity to learn more about LG Professionals Australia)</p>
11.30am	<p>Keynote Presentation: Mark Evans and Graham Sansom Navigating change and managing the challenges of reform Personal and professional recollections & advice for delegates</p>
12.30pm	<p>Lunch Exhibition hall</p>
1.30pm	<p>Breakout Sessions:</p>

Breakout Session 1

Management Challenge – career growth and strategy in a changing and evolving economy.

Facilitator: LG Professionals SA CEO Taryn Sexton

Breakout Session 2

Engaging Citizens - gaining traction in the citizen-centric paradigm. Strategic planning and using digital tools workshop.

With Matthew Gordon, Co-founder and Director of Our Say.

Breakout Session 3

Strategies for Change – Managing change against the backdrop of austerity. Doing more with less, staying accountable, agile and innovative. Focus on rate capping research by Brian Dollery.

Facilitator – Professor John Martin

PROGRAMME OUTLINE

3.30pm

Afternoon tea

4.00pm

Keynote Presentation

Dr Peter Ellyard – Inspirational ideas on shaping the future.
Advice for local government on strategies to ensure success in the integrated, interdependent, global society that is the twenty-first century.

6.30pm

Gala Dinner

Registered *Congressplus* delegates

SOCIAL PROGRAM

4:30am – 9:30am

Partners Tour

Scenic Hot Air Ballooning over the Gold Coast; or

11:30 – 4:30pm

Partners tour

Gold Coast Canal Cruise and Palazzo Versace Masterclass